

Acceptable Use Policy

This Acceptable Use Policy document, including the following list of Prohibited Activities, is an integral part of your Hosting Agreement with OuterEdge UK Ltd ("OuterEdge"). If you engage in any of the activities prohibited by this AUP document OuterEdge may suspend or terminate your account.

OuterEdge's Acceptable Use Policy (the "Policy") for OuterEdge Services is designed to help protect OuterEdge, OuterEdge's customers and the Internet community in general from irresponsible or, in some cases, illegal activities. The Policy is a non-exclusive list of the actions prohibited by OuterEdge. OuterEdge reserves the right to modify the Policy at any time, effective upon posting on our website at <http://www.outeredgeuk.com>

1. PROHIBITED USE OF OUTEREDGE SYSTEMS AND SERVICES

- 1.1 Transmission, distribution or storage of any material in violation of any applicable law or regulation is prohibited. This includes, without limitation, material protected by copyright, trademark, trade secret or other intellectual property right used without proper authorization, and material that is obscene, defamatory, constitutes an illegal threat, or violates export control laws.
- 1.2 Sending Unsolicited Bulk Email ("UBE", "spam"). The sending of any form of Unsolicited Bulk Email through OuterEdge's servers is prohibited. Likewise, the sending of UBE from another service provider advertising a web site, email address or resource hosted on OuterEdge's servers, is prohibited. OuterEdge accounts or services may not be used to solicit customers from, or collect replies to, messages sent from another Internet Service Provider where those messages violate this Policy or that of the other provider.
- 1.3 Running Unconfirmed Mailing Lists. Subscribing email addresses to any mailing list without the express and verifiable permission of the email address owner is prohibited. All mailing lists run by OuterEdge customers must be Closed-loop ("Confirmed Opt-in"). The subscription confirmation message received from each address owner must be kept on file for the duration of the existence of the mailing list. Purchasing lists of email addresses from 3rd parties for mailing to from any OuterEdge-hosted domain, or referencing any OuterEdge account, is prohibited.
- 1.4 Advertising, transmitting, or otherwise making available any software, program, product, or service that is designed to violate this AUP or the AUP of any other Internet Service Provider, which includes, but is not limited to, the facilitation of the means to send Unsolicited Bulk Email, initiation of ping, flooding, mail-bombing, denial of service attacks.
- 1.5 Operating an account on behalf of, or in connection with, or reselling any service to, persons or firms listed in the Spamhaus Register of Known Spam Operations (ROKSO) database at www.spamhaus.org.
- 1.6 Unauthorized attempts by a user to gain access to any account or computer resource not belonging to that user (e.g., "hacking").
- 1.7 Obtaining or attempting to obtain service by any means or device with intent to avoid payment.
- 1.8 Unauthorized access, alteration, destruction, or any attempt thereof, of any information of any OuterEdge customers or end-users by any means or device.
- 1.9 Knowingly engage in any activities designed to harass, or that will cause a denial-of-service (e.g., synchronized number sequence attacks) to any other user whether on the OuterEdge network or on another provider's network.

2. CUSTOMERS RESPONSIBILITY FOR CUSTOMERS USERS

- 2.1 Each OuterEdge customer is responsible for the activities of its users and, by accepting service from OuterEdge, is agreeing to ensure that its customers/representatives or end-users abide by this Policy. Complaints about customers/representatives or end-users of an OuterEdge customer will be forwarded to the OuterEdge customer's postmaster for action. If violations of the OuterEdge Acceptable Use Policy occur, OuterEdge reserves the right to terminate services with or take action to stop the offending customer from violating OuterEdge's AUP as OuterEdge deems appropriate, without notice.